

Following Up with a Specialist

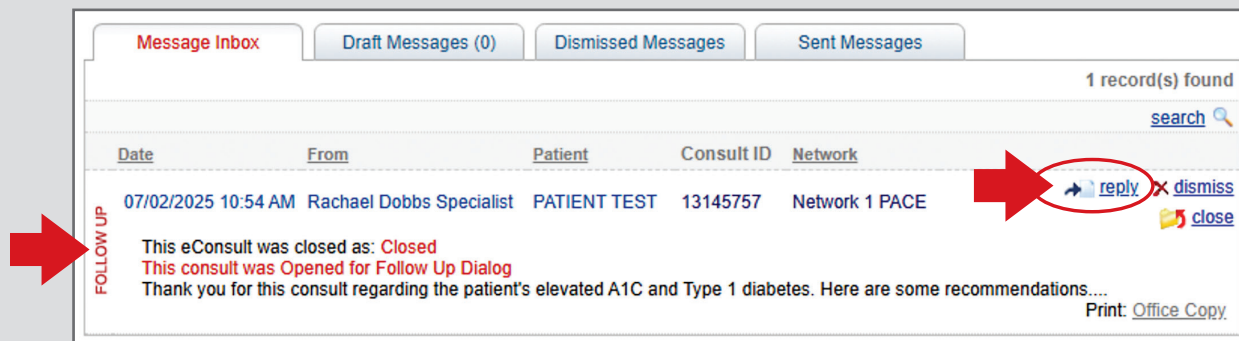
After you receive your eConsult response, you can submit follow up questions or request additional information from the Specialist for 14 days through ConferMED's Portal: www.eConsultUSA.com

Examples of Appropriate Follow Up:

- Specialist recommended a drug but the drug is non-formulary for your patient.
- Specialist asked for prior labs that weren't originally included with the eConsult.

What to Expect when Following Up with a Specialist:

- You will receive an email notification once the Specialist has responded, usually within 2 business days. The specialist's response will be available in your Message Inbox with the option to reply for 14 days.



- After 14 days have passed, the full consult note plus the additional communication will be sent back to your EMR for review.
- If after the 14 day window you would still like to follow up with the Specialist, a new eConsult request will need to be submitted through your practice's outlined submission process.

Please review and reference "How to Log into ConferMED's Portal" for account set up tips.

